

Ainsdale Village Surgery Friends and Family test

“How likely are you to recommend our GP practice to friends and family if they require similar care or treatment?”

Please circle your answer

- 1 Extremely likely
- 2 Likely
- 3 Neither likely or unlikely
- 4 Unlikely
- 5 Extremely unlikely
- 6 Don't know

December 2019 Results

- 1 = 11 (Extremely Likely)
- 2 = 0 (Likely)
- 3 = 0 (Neither likely or unlikely)
- 4 = 0 (Unlikely)
- 5 = 0 (Extremely Unlikely)
- 6 = 0 (Don't Know)

December 2019 feedback (Snapshot of comments below)

“Got in about 5 minutes early, sat down for 2 minutes, called in , blood taken and on my way home very efficient”

“Sympathetic and efficient”

“Efficient service, very competent and supportive GP. Thanks Dr Stevens.”

“Receptionist always smiling & helpful, & never had to wait long for an appointment”

Thank you for your feedback. This helps us to improve the service we currently offer you.