

Ainsdale Village Surgery Friends and Family test

“How likely are you to recommend our GP practice to friends and family if they require similar care or treatment?”

Please circle your answer

- 1 Extremely likely
- 2 Likely
- 3 Neither likely or unlikely
- 4 Unlikely
- 5 Extremely unlikely
- 6 Don't know

February 2020 Results

- 1 = 9 (Extremely Likely)
- 2 = 1 (Likely)
- 3 = 0 (Neither likely or unlikely)
- 4 = 1 (Unlikely)
- 5 = 2 (Extremely Unlikely)
- 6 = 0 (Don't Know)

February 2020 feedback (Snapshot of comments below)

“Excellent care and advice provided”

“Very efficient an friendly service”

“Always a warm welcome from doctors and reception staff”

“The GP made me feel comfortable”

“Dr's are excellent and receptionists are too. Been my doctors for years and literally couldn't fault them.”

Thank you for your feedback. This helps us to improve the service we currently offer you.