

Ainsdale Village Surgery Friends and Family test

“How likely are you to recommend our GP practice to friends and family if they require similar care or treatment?”

Please circle your answer

- 1 Extremely likely
- 2 Likely
- 3 Neither likely or unlikely
- 4 Unlikely
- 5 Extremely unlikely
- 6 Don't know

October 2019 Results

- 1 = 15 (Extremely Likely)
- 2 = 0 (Likely)
- 3 = 0 (Neither likely or unlikely)
- 4 = 0 (Unlikely)
- 5 = 2 (Extremely Unlikely)
- 6 = 0 (Don't Know)

October 2019 feedback (Snapshot of comments below)

‘Always very good and extremely conscientious. Makes you feel at home.’

‘Ellie your lovely Nurse Practitioner saw me for the first time and it was a pleasure to be treated and reassured by her. Every visit, my late family, my partner, and I have had at Village Surgery has been a happy and positive experience. Please accept our thanks and appreciation.’

‘The surgery team are lovely and there is never a long wait for an appointment’

‘I find the staff really helpful, and if I ring at 8am I can always get an appointment that day’

‘Very friendly and knowledgeable staff, the surgery is welcoming with ease of parking’

Thank you for your feedback. This helps us to improve the service we currently offer you.